



UNITED STATES TWIRLING ASSOCIATION

Having trouble logging in?

January 2017

1. Make sure you are using the correct User ID and Password for the account you are trying to login to.
2. Isn't my User ID my membership number or my email? No, not unless you set it up that way. All account users set up their own User ID and Password.
3. I can't remember my User ID. Can I retrieve it automatically? No, you cannot retrieve your User ID automatically. You will have to contact memberservices@ustwirling.com for assistance.
4. I can't remember my Password. Can I retrieve it automatically? Yes, you can use the "Forgot Password" feature on the Log in page. Just enter your User ID OR your last name and answer your secret question. DO NOT enter your User ID AND last name /secret question – it's one or the other!!! If you don't remember the secret question/answer you chose you will have to contact memberservices@ustwirling.com.